

October 10, 2022

DRUM RETURN INSTRUCTIONS

Before the first drum return, please register as a returner at <u>fi-kelat@prysmiangroup.com</u> email address. Provide the company's name and address, contact person and telephone number, as well as business ID and account number.

Prysmian Group Finland Oy (hereinafter Prysmian) only accepts its own cable drums, so make sure that the drums come from Prysmian. Make sure that the drums are empty and the drum tracking tags remain attached when the drums are returned. Handle the drums according to the drum handling instructions. Please follow these instructions when returning drums:

There are two drum return forms, one for standard drums and another for special drums.

The return form for standard drums is intended for the drum types mentioned therein.

For other drums, a special drum return form is used.

How to return Prysmian Group's cable drums:

- 1. Fill in the details of the sender and the recipient of the refund on the drum return form. This will ensure a smooth refund process.
- 2. List the drums to be returned on the drum return form.
- 3. For each drum, fill in the drum tag, print it out and attach it to the drum.
- 4. In the case of a standard drum (K6-K30), choose the most convenient drum return point. In the case of special drums, transport them to Pikkala (Båtvikintie 147, Kirkkonummi).
- 5. Deliver the drums within opening hours and hand over the completed drum return form to the recipient.
- 6. Prysmian then inspects the drums and makes a refund with the information provided.

Prysmian Group Finland Oy